

October 4, 2012

Dear Mr. Zafis,

The purpose of this letter is to thank you for your recommendation of Art Leider.

I just wanted you to know that we recently finished the hearing process. Mr. Leider did a terrific job in representing my interests. He was well prepared, persuasive, and overall completely informed of all the aspects of my case.

As we left the Westgate Hotel, after the final day of the hearing, I told Art that no matter what the outcome, I felt he did an excellent job and that we did our absolute best; the rest was up to the arbitrator.

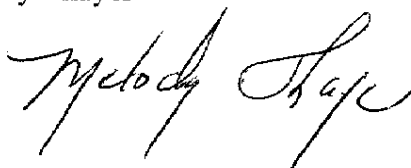
It is a wonderful feeling to have that kind of confidence and calm, regarding a legal matter. I just felt very at ease and knew it was the best possible presentation, because of Mr. Leider.

I am delighted to tell you that we did win, in fact on all counts. So, the outcome was certainly positive.

I would highly recommend Art Leider. Art has the rare combination of charm, humor, and intense intelligence, and knows just when to use it to best effect. He is truly a professional and a master of his craft.

Most sincerely,

Melody Thayer

A handwritten signature in cursive script that reads "Melody Thayer". The signature is written in black ink and is positioned below the typed name.